



TRAVEL WITH US TO GOLDEN GLOW

Want to attend the convention but don't want to drive? Pay for parking? Hassle with traffic? We have the answer! GGCP is partnering with Coach USA National Charter Service to provide bus transportation from select cities to the Hyatt Crystal City, VA for the 2023 annual Convention. Below are answers to some of your most commonly asked questions.

+ Where are the charters departing from?

Departure sites at each city will be chosen once we know where exactly our travelers live. This will allow us to move those sites closest to the majority of the traveler's homes. Chicago, Pittsburgh, Atlanta, and New York/NJ have Coach USA depots offer safe and affordable at the departure site. Coach USA is advising us on 1 departure sites, allowing greater flexibility with no additional cost.

Please note: parking fees are NOT included in our pricing.

+ Are refunds allowed?

All cancellations must be received in writing to the registrar at registrar@goldenglow.org for a full refund by May 1, 2023. After May 1, we will be unable to refund because of our commitment to Coach USA. However, we will refund if a replacement reservation can be found.

+ What is the Covid and masking policy?

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+ How much baggage am I allowed to bring?

Two to three standard size bags will be accepted for transportation in the luggage compartment and one piece may be carried on the bus free of charge. Baggage is transported at the customer's risk; the company is not responsible for lost or damaged luggage, or its contents.

+ Are the charter buses accessible?

Coach USA is committed to providing accessible transportation service to customers with special requirements and does not discriminate. We welcome all customers on Coach USA and can provide assistance to those with walking difficulties, those who normally use wheelchairs or scooters, and customers with service animals and breathing aids, among others. We can help whether you are traveling alone, with a personal care attendant, using mobility devices or are accompanied by a service animal.

+ What amenities do the charter buses come with?

All Buses are equipped with the following: restrooms, free WiFi, video and air conditioning & heating.





+ Are pets allowed?

Dogs, cats, or other live animals are not permitted for travel, with the exception of trained service animals that assist customers with their travel.

+ Will there be any surcharges?

Charter pricing is based on capacity; therefore, surcharges may be applied if we don't meet the minimum. Surcharges of 23% will be assessed if the number of passengers per bus dips below 45 passengers. If the need for a surcharge arises, passengers will have the option to cancel their reservation and will receive a full refund.

+ What day do we arrive and what day do we come back?

Charters will travel on Friday, August 11 and will arrive in Arlington, Virginia in the evening. Return trips will depart on Sunday morning, August 20 around 8 am.

+ What are the routes and pricing?

Route A

- Chicago: \$285 roundtrip per person
 - Depot with parking: 715 South Pearl Street, Janesville, WI 53545
- Indianapolis: \$285 roundtrip per person*
- Columbus: \$285 roundtrip per person*

Route B

- Detroit: \$220 roundtrip per person*
- Cleveland: \$220 roundtrip per person*

Route C

- Pittsburgh: \$117 roundtrip per person*
 - Depot (no parking): 110 Lenzener Court, Sewickley, PA 15143
 - Parking: utilizes Park and Rides and pick up at the University of Pittsburgh

Route D

- Boston: \$280 roundtrip per person*

Route E

- New York: \$145 roundtrip per person*
 - Two Depots (one with parking)
 - Depot with parking: 750 Somerset, New Brunswick, NJ 08901

Route F

- Harrisburg, PA \$70 per person*

Route G

- Atlanta: \$375 roundtrip per person*
 - Depot with parking: 705 Lively Ave, Norcross, GA 30071
- Charlotte: \$375 roundtrip per person*

*ALL PRICING is roundtrip, per person and is subject to a 23% surcharge if minimum participants (45 travelers) is not reached. Deadlines for reservations and cancellations is May 1, 2023. Substitutions are permitted. Please review the Bus Transportation information on GoldenGlow.org for important information about the charters, pricing, and surcharges.

Travel dates have been set to take advantage of all that the convention and Washington DC has to offer. Charters are set to arrive in Arlington, Virginia on the evening of Friday, August 11, with Friday being a travel day. Return trips begin Sunday morning, August 20, around 8 am. All prices are per person.

